HEALTHLEDGER
DIAGNOSTICS

Delivered By Technology

ISO 9001: 2015 Company

YOUR HEALTH IS OUR PRIORITY

HEALTHLEDGER DIAGNOSTICS

Company Overview

- Healthledger is a state of art company which focuses on intensive use of technology to automate the wellness diagnostics industry.

- A team of doctors, entrepreneurs and technology experts is at the core of healthledger.

- Into business of healthcare & wellness services including services of Pre-policy / Corporate health check-ups, phlebotomy, OHC, pharmacy, consultations, Drug Screening, Vaccination, Occupational Health centers etc.

- Highly skilled and meticulously trained paramedical staffs for all home health requirements

- With the vision to become the leading healthcare aggregator across India, Healthledger is providing quality services across India with highly qualified staff.

- Most reputed and valued Home Health care service provider by offering Human touch through digital technology.

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Vision, Mission and Values

VISION

To become India's largest full stack standardized integrated health service provider.

MISSION

Our aim is to provide quality in healthcare across the Nation.

VALUES

Quality, Integrity, Innovation and Excellence

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Journey So Far

2020

• Healthledger started in 2020 with the idea to make quality healthcare more accessible, affordable and easy.

2021

• In 2021, Healthledger introduced Healthledger Diagnostics LLP and Started building the service provider network, Path labs, diagnostic centers, hospitals

• Built the team with top industry specialists – Legal expert, doctors, tech specialists, financial experts etc.

• Expand the clientele in OHC & PPHC

2022

• In 2022, Healthledger introduced Healthledger Diagnostics Private Limited and Expand the network across PAN India and developed health check-up business.

• Have more than **60+ own centers** across **7 states** & expanding

• Have more than **3000+ aggregated centre** covering on major pincodes across the Nation

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Our Best Services

- Pre-policy Health Check-up
- Annual Health Checkup
- Pre-employment Checkup
- Drug Screening/ Vaccination
- Digital Healthcare Portal
- Smart OHC
- Pharmacy Services
- First-Aid & Safety Training Programs
- Tele / Video MER
- Phlebotomist
- Industrial Check-ups including Form-7
- Onsite Medical Room
- Onsite / Online Doctor Consultation
- Wellness Talks
- Covid Antigen Testing Camps
- Customized Wellness Services
- Home-Care Services
- Online Booking Portal & Health Analysis reports

What we Offer

HEALTH CHECK-UP SERVICES

As a Aggregator, Heathledger focuses on managing health benefits. We are providing quality healthcare services, physical healthcare as well as tele/videography with medical examination. There are various type of health check ups – Individual, annual, pre-employment, pre policy health check ups, health check up camps etc.

MEDICAL EXAMINATION MECHANISM

Physical Medical Examination
Tele Medical Examination
Video Medical Examination

OHC & WELLNESS SERVICES

In OHC (Occupational Health Centers), we are doing set of medical room at corporates where we are providing Doctors, Paramedics and ALS/BLS Ambulance for medical emergency. We are also doing online doctor consultation to corporate employees

PROVIDER NETWORK SET UP

We have extensive 5000+ Quality network of Diagnostic Centers & Hospitals across India. Addition of this we have PAN India network for NABL Accredited Laboratory.

DIGITALIZED CLIENT PLATFORM

We are converting Analogue Data (MER & Pathology Reports) to Digital format, along with the Digitized values via integration.

- End to end smooth co-ordination between client & DC's.
- Calls , SMS & email notifications used.
- DC Login portal

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Our Strength

PAN India Network
60+ own Dc's
5000+ Network Partner

Technology driven platform

Strong service relations with DC, healthcare partners

Quality Control

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What makes us different?

- Monitored consultations for quality & training
- In-house telemedicine trained doctors
- Inhouse tailor-made technology platform for easy access
- Clinically equipped infrastructure for evidence based decisions
- Electronic Health record system for improved diagnostics
- No conflict of interest since Drs are inhouse vis-a-vis an aggregated model
- An experienced & aligned management team
- Complete ownership of clinical outcome for better patient care
- Established customer engagement team for support
- Early diagnosis to help reduce clinic visits by 75%

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InsureTech for PPMC

(PPMC- Pre-policy Medical Check-up)

TELE MER

VIDEO MER

VIDEOGRAPHY with home collection & vital

TELE CONSULTATIONS

CASHLESS OPD DOCTOR SERVICE

** All cases at Healthledger done by inhouse team of MBBS doctor's with integrateded team support.

Operations

Quick payment procedure for vendor / DCs / Hospitals

Dedicated staff each business vertical

Regularly quality check of medical service provider by doing Audit and Mystery Shopping.

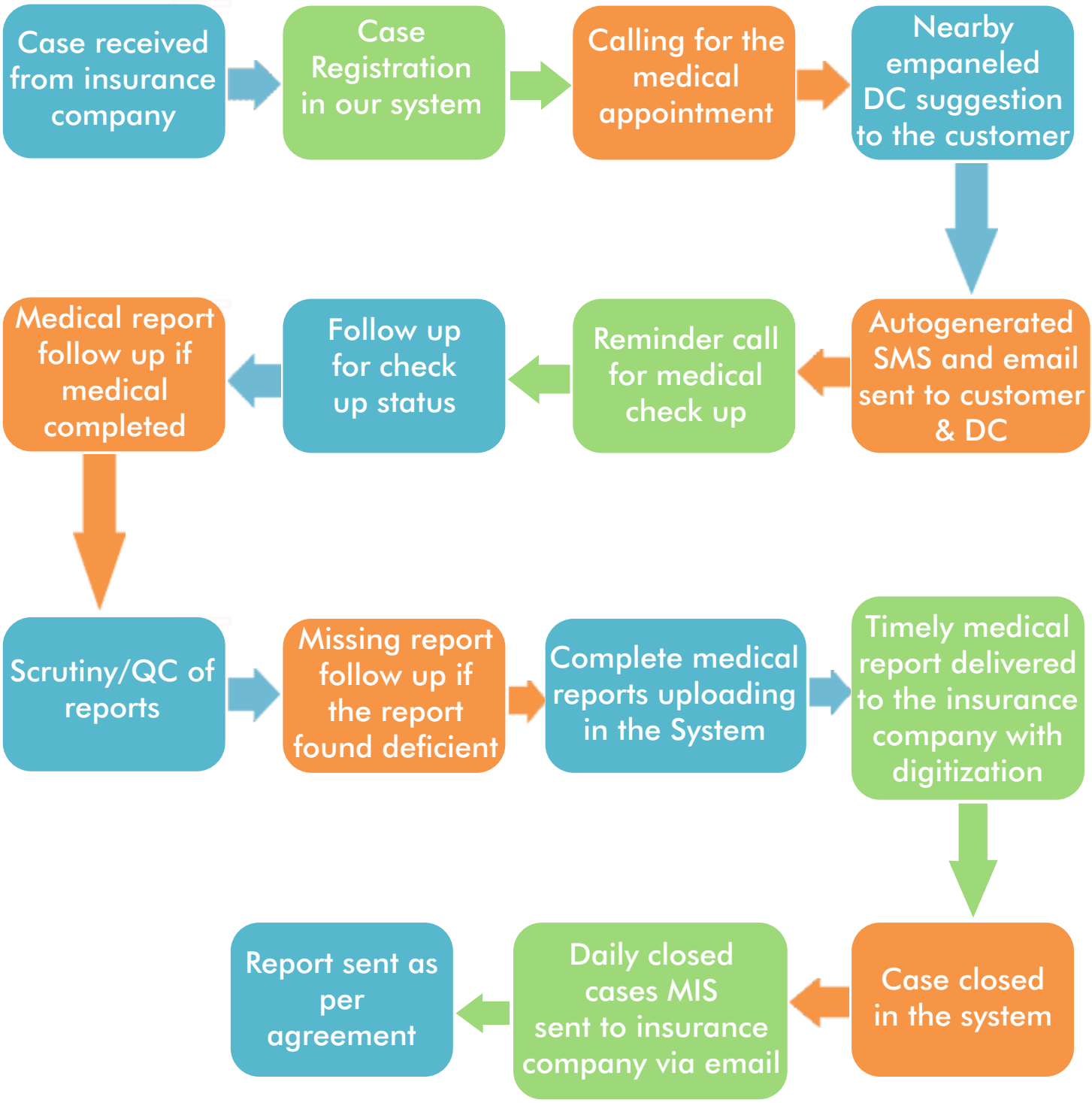
Real-time dashboard to check case wise status

Company wise API integration

Quick Information regarding medical reports transaction status

Integrated lims for authenticity & real time visualization

Process flow for PPHC



IT Infrastructure

- Network security is managed by the internal IT Team
- Regularly Audit of Access given system.
- Idle client systems are locked automatically after defined time and can be unlocked by the user using the password
- Measures in place to ensure the availability of the data, network for maximum uptime
- Antivirus Console Protection
- Data back up Mechanism
- Tele - Video Medical Examination Set up
- API Integration
- Video Medical Examination connected by Android application with jio tagging

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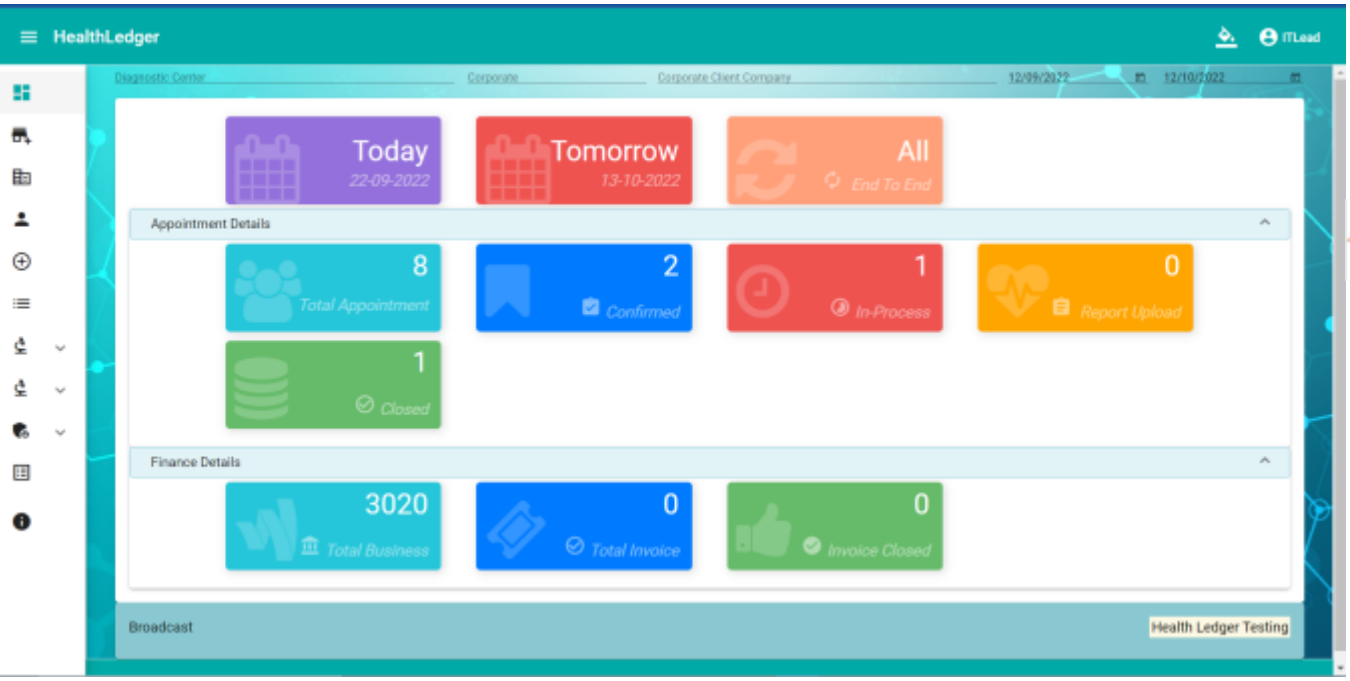
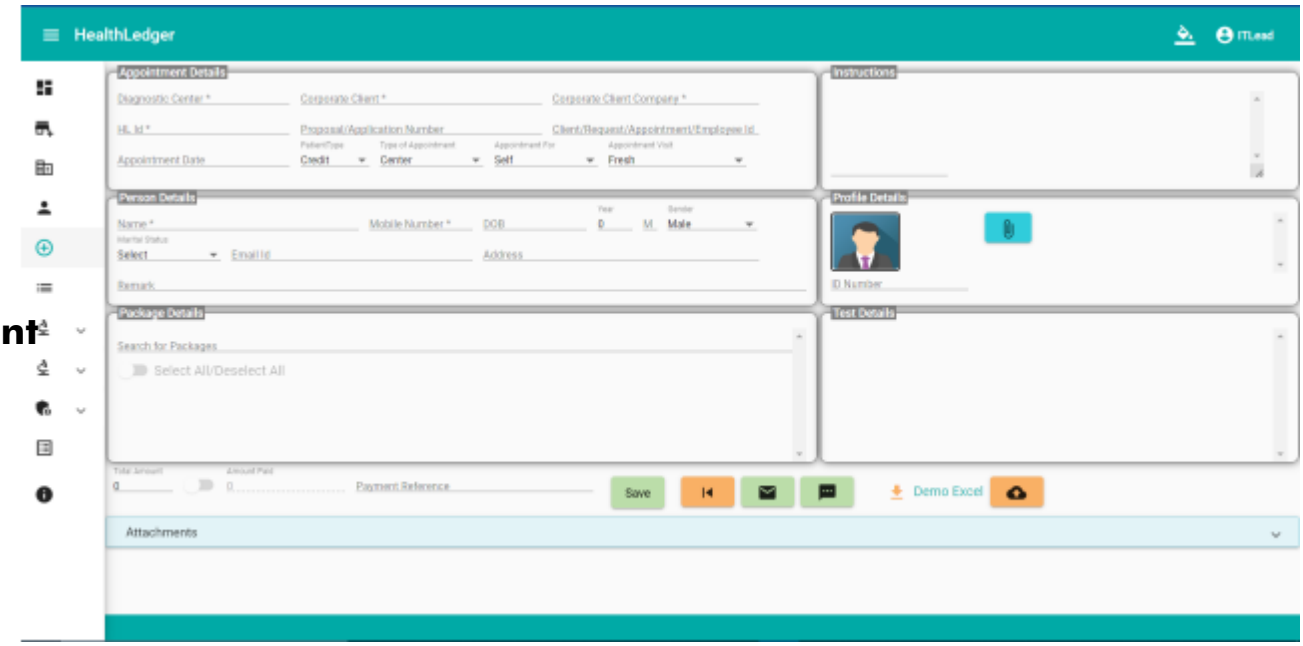
Comprehensive service provider portal



Summarized Appointment Dashboard

PS Note: These are summarized snapshots; however, data is maintained on this portal in different tabs.

Insight to add an appointment



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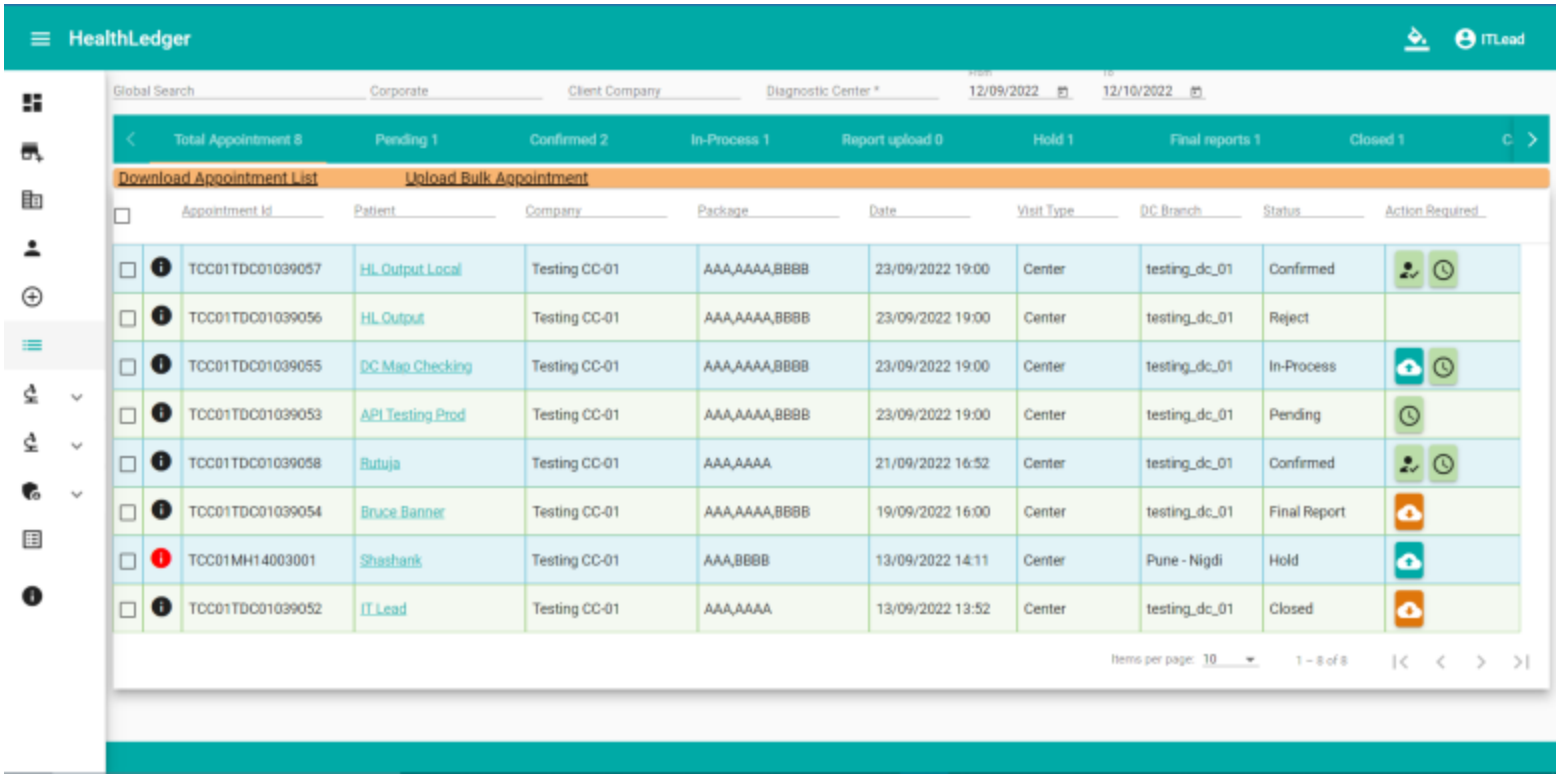
Reports & Trackers



** Reports can pull in Excel. Our team is working on adding analytical views on these reports.

PS Note: System generated auto email are sent to service providers & Insurer for list of appointments at a stipulated time.

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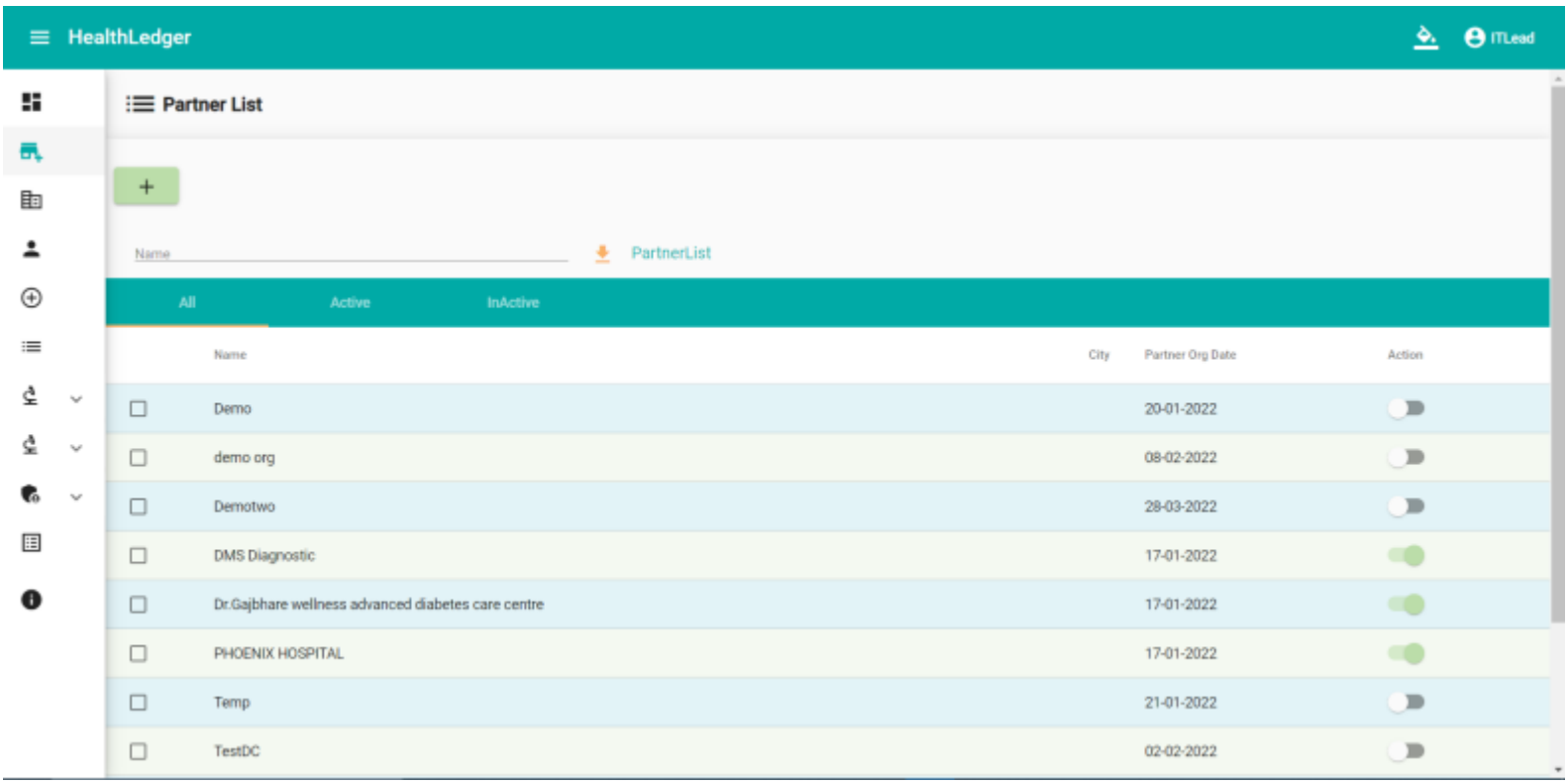
Manage service provider



**This TAB is only accessed by Healthledger Team, this is maintained to manage the DC data, active/inactive DC & mapping of DC to respective Insurer with Pincodes.

Diagnostic Centre Drop down contains:-

1) Manage DC
2) DC Mapping
3) Appointment List

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Communication & Escalation Matrix

	Scheduling	Report Upload	Hard Copy Delivery
Response TAT	2 working hours*	Metro- T+0 Non-Metro- T+1	As per agreement

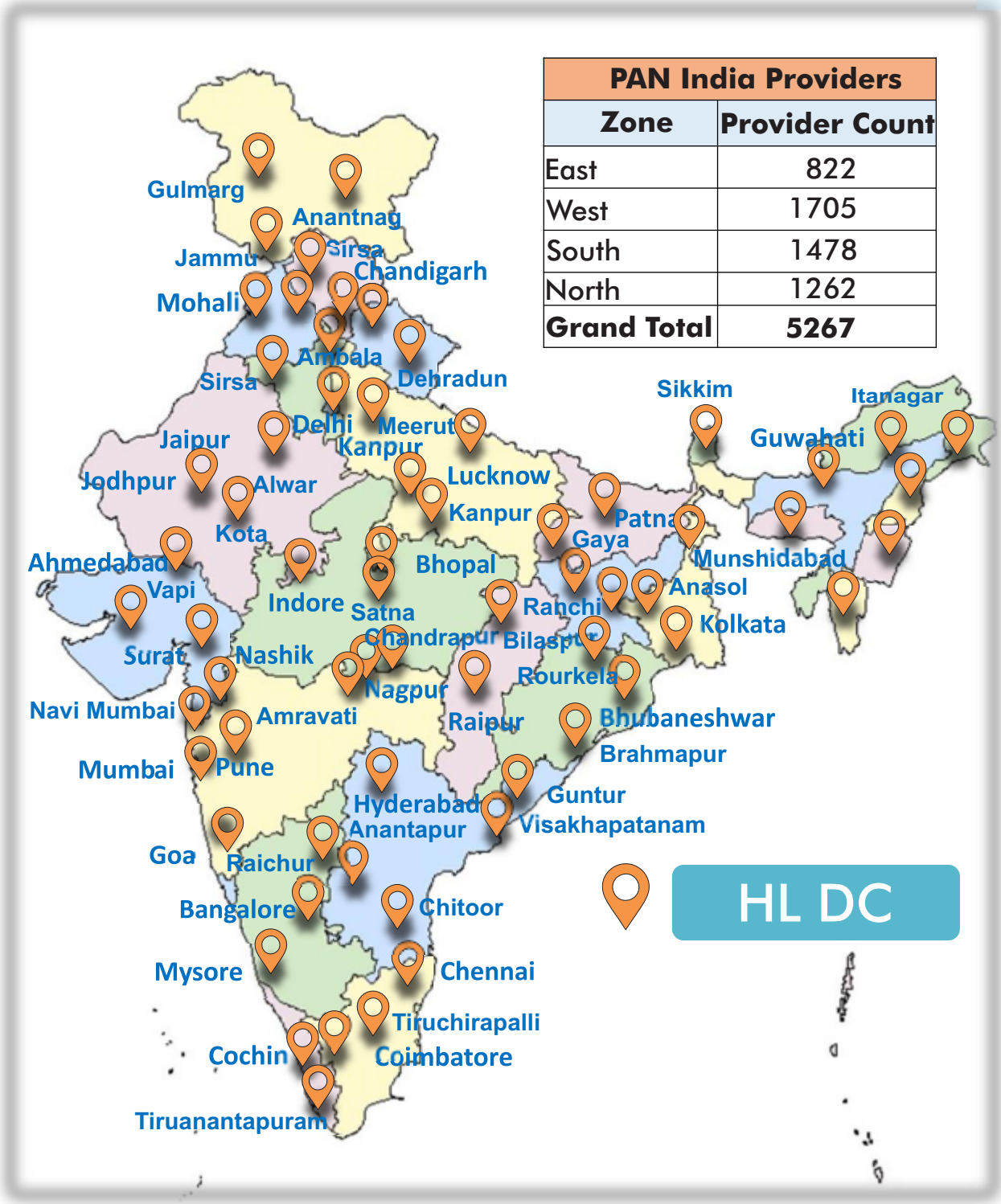
Operations Escalation Matrix

Communication Level	Name	Contact	Email ID
Executive	Nisha Shinde	+91 7030907064	appointments4@healthledger.co.in
Sr. Executive	Aparna Mapsekar	+91 7030907031	appointments1@healthledger.co.in

Escalation Level	Name	Contact	Email ID
Team Lead	Kamini Bansode	+91 7030907063	kamini.bansode@healthledger.co.in
Manager	Gurudas Kharat	+91 7030205078	gurudas.kharat@healthledger.co.in
Vice President	Anuj Mantri	+91 9987223343	am@healthledger.co.in

Geographical Coverage

PAN India Providers	
Zone	**Provider Count**
East	822
West	1705
South	1478
North	1262
Grand Total	**5267**



***NABL accredited laboratory partners**

***Assured quality delivery due to stringent service agreements**

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